

## Dear customer

To simplify the repair handling, you can download and fill in the Repair Request form.  
Please read the instructions below, fill in the form and return the completed form to [sales@agve.se](mailto:sales@agve.se)

Best regards  
AGVE Customer service

### How to send in a unit to AGVE for repair

1. Download and fill out the Repair Request Form.
2. Mail the Repair Request Form, together with additional photos and documents describing the problem, to [repair@agve.se](mailto:repair@agve.se)
3. AGVE will register the upcoming repair, consign an RMA number to the form and mail it in return to customer.
4. Print the received Repair Request Form and enclose it with the unit to be repaired.

5. Send the unit to be repaired to

AGVE

Askims Industriväg 9

43634 Askim

Sweden

(Please ship as "delivery to door". AGVE will charge for shipments that require collecting at shipper's office.)

6. When enquiring about a repair, please refer to the RMA number.